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SENIOR CARE  
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## **Geri-Care Behavioral Safety for Caregivers: A Train-the-Trainer Program REPEAT PROGRAM**

Thursday, October 25, 2018  
Mass Senior Care Office, Waltham  
8:30 a.m.— 4:30 p.m.  
(Registration at 8:00 a.m.)

### **Seminar Description:**

One of the most formidable challenges when working with the geriatric population is safely preventing and managing difficult behaviors, including resistance to care, verbal abuse, agitation and combativeness. Behavior problems with geriatric residents can result in injuries to residents and staff, neglect, mistreatment and even abuse, potentially resulting in low staff morale and retention.

Join us at this full day training session presented by **QBS, Inc.**, a Mass Senior Care Associate Member and a leader in behavioral safety training for the geriatric population. The Geri-Care solution is a practical, competency-based safety training program designed to minimize behavioral risk and facilitate therapeutic interactions between staff and residents. The training session includes:

- Training from a QBS Master Trainer on state-of-the-art behavioral prevention and management strategies;
- Manuals & Certification, including all materials necessary to train staff in your own organization; and
- Support & Trainer Privileges with access to email and telephone support from the QBS Geri-Care Trainer Support System

### **Objectives:**

- Recognize the triggers for challenging behaviors in the geriatric population
- Understand the Geri-Care solution and how to implement it with your staff
- Identify strategies to reduce regulatory concerns and minimize behavioral risks.

### **Target Audience: NOTE: THIS PROGRAM IS LIMITED TO 20 ATTENDEES**

This Train-the-Trainer program is designed for Unit Managers, Staff Development, front-line direct care staff. Those participating should be comfortable speaking to and leading a group and have the time available to conduct the training in their facility.

### **Speakers:**

**Faculty from the Quality Behavioral Institute Training Center**

Name \_\_\_\_\_ Title \_\_\_\_\_ Email Address (required) \_\_\_\_\_

**Facility:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City, State, Zip:** \_\_\_\_\_

Credit Card:  MasterCard  Visa  AMEX

**Account Number:** \_\_\_\_\_ **Exp. Date:** \_\_\_\_\_

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Please make checks payable to & mail to:

Amount Paid: \$ \_\_\_\_\_

**Massachusetts Senior Care Association**

800 South Street, Suite 280

Waltham, MA 02453

Telephone: 617-558-0202 Fax: 617-558-3546

**\*Registration Fee must be paid prior to attending the seminar.  
Registrations not canceled at least 24 hours prior will be billed  
the full seminar price.**

**Fee**

**\$250 for Mass Senior Care Members    \$350 for Non-Members**

A Continental Breakfast and lunch is provided.

**CEUs: 7.5** - The Massachusetts Senior Care Association has qualified for "deemed status #NH-09015-007" from the Board of Registration of Nursing Home Administrators for **Administrators**. This program also meets continuing education requirements for Nurses in Massachusetts. All paid registrants will receive certificate of attendance. .

**Cancellation Policy:** Mass Senior Care must be notified at least 24 hours prior to the seminar start time for a credit of equal amount to be issued to your Mass Senior Care account. Refunds will not be given and "No Show" attendees will be billed at the full registration fee.

**Please note: All registered attendees will receive an email confirming their registration at least 48 hours prior to the workshop. If the corporate office is processing your registration, please call the Mass Senior Care office to confirm you are registered.**

**Directions**

**Massachusetts Senior Care Association**

**800 South Street, Suite 280**

**Watermill Center**

**Waltham, MA 02453**

**617-558-0202**

**Directions:** [www.maseniorcare.org/directions](http://www.maseniorcare.org/directions)

**Parking:** Use the parking garage to the left of the building. Take a left in the garage to access the upper levels. There are ample handicapped parking spaces located directly in front of the building's main entrance. Please do not park in marked reserved spaces.