



MASSACHUSETTS  
SENIOR CARE  
ASSOCIATION

# Virtual Quality Assurance & Performance Improvement Certification Program (CHHi-QAPI)\*

*Presented in Partnership with Harmony Healthcare International (HHI)*

**November 2 & 3, 2020**

**8:45 am – 4:15 pm**

**with a one-hour break between 12:00 pm – 1:00 pm**



This 2-day course offers participants a robust understanding of the QAPI methodology. Quality Assurance & Performance Improvement (QAPI) is a data-driven, proactive approach to improving the quality of life, care, and services in organizational settings. CMS requires that healthcare entities implement and effectively demonstrate a program that encompasses the principles and methods associated with ongoing monitoring of outcomes. A QAPI program provides the facility level team members a forum and platform to identify areas of growth, risk and refinement that potentially impact the quality of care rendered to the patient population or negatively impinge on the financial well-being of the organization. Effective QAPI programs are critical to improving the quality of life, quality of care and quality of services that are delivered in nursing homes.

Upon completion of the 2-Day workshop, access to the CHHi-QAPI certification exam via email will be available. Take the exam at your own pace within 90 days. If you score 80% or higher, you pass the exam and will receive your CHHi-QAPI credential.

\*Certified Harmony Healthcare International (HHI)QAPI Professional



## Objectives

The Harmony Healthcare International (HHI) QAPI Certification Program helps provide the tools and framework for members at all levels of the organization to:

- State 3 CMS regulatory changes that impact facility clinical process and quality outcomes;
- Describe the difference between Quality Assurance and Performance Improvement; and
- Identify the action steps to QAPI development.

**Target Audiences:** Owners, Operators, CEO, CFO, Compliance Officers, Administrators, Nursing Management, Rehabilitation Management, Nurses, Therapists, Business Office Managers, Risk Managers, Safety Officers, IT Personnel.

**Presenter:** *Joyce Sadewicz*, PT, RAC-CT

Name \_\_\_\_\_ Title \_\_\_\_\_ Email Address (required) \_\_\_\_\_

**Facility:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City, State, Zip:** \_\_\_\_\_

Credit Card:  MasterCard  Visa  AMEX

**Account Number:** \_\_\_\_\_ **Exp. Date:** \_\_\_\_\_

**CID Code:** \_\_\_\_\_ **Name on Card:** \_\_\_\_\_

**Billing Address (if different than above):** \_\_\_\_\_

Please make checks payable to & mail to:

**Massachusetts Senior Care Association**

800 South Street, Suite 280

Waltham, MA 02453

Telephone: 617-558-0202 Fax: 617-558-3546

Amount Paid: \$ \_\_\_\_\_

**\*Registration Fee must be paid prior to attending.**

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### Contact Hours/Continuing Education Credit:

This program has been approved for 12 contact hours (2-day program) for nurses, nursing home administrators and occupational therapy. Speech therapy contact hours have been applied for.

### Full 2-Day Program Fees: (Must be paid in full prior to attending seminar)

- \$450 -Mass Senior Care Association Member with emailed materials
- \$500 - Mass Senior Care Association Member with hard copy of the program materials
- \$750 -Non-member with emailed materials
- \$800 -Non-member with hard copy of the program materials

### Program Materials:

Program materials will be emailed to paid attendees prior to the program.

### Virtual Meeting information:

Meeting log in information will be sent once program payment has been received.

### Harmony Healthcare International (HHI) Refund/Cancellation Policy:

Registrants requesting a refund must do so in writing within 7 business days of the seminar. Refunds are subject to a \$50 processing fee. Refund requests received within 6 business days or less from the seminar date will not be accepted. Cancellations should be emailed to [info@maseniorcare.org](mailto:info@maseniorcare.org).