



***Successfully Navigating the Informal Dispute Resolution Process (IDR), the Independent Informal Dispute Process (IIDR) and Appeals to the Administrative Law Judge (ALJ) - VIRTUAL***

Wednesday, April 5, 2023

9:00 am – 11:00 am

**Seminar Description:**

The informal dispute process (IDR), independent informal dispute process (IIDR) and appeals to an Administrative Law Judge are the only recourse providers have to dispute citations of federal deficiencies. Being successful in the IDR, IIDR and/or Appeals process can have a multi-year impact on a provider's future fines and sanctions and on the public presence of citations on Care Compare. In addition, there are other consequences a provider may face due to deficiency citations.

However, many providers are unclear as to the process for the IDR, IIDR and Appeals including what can be disputed and/or appealed, what the process is to dispute and/or appeal and how to do this effectively. This seminar will include an overview of the IDR, IIDR and Appeals process as well as tips to develop IDR, IIDRs and Appeals to effectively dispute deficiency citations.

**Objectives:**

1. Understand the IDR, IIDR and Appeals process.
2. Identify key components of preparing a complete organized case for review.
3. Understand other potential consequences related to deficiency citations.

**Presenters:**

**Michelle Bramante Butler**, Deputy Director, Division of Health Care Facility Licensure and Certification, Massachusetts Department of Public Health

**William Bogdanovich**, President/CEO at Broad Reach Rehabilitation and Skilled Care at Liberty Commons.

**Anthony Cichello**, partner at Krokidas & Bluestein LLP.

**Target Audience:** Administrators, Director of Nurses, Quality Improvement Staff

**Please note:** Virtual Link will be sent upon receipt of payment. If the corporate office is processing your registration, please call the Mass Senior Care office to confirm payment and registration.

**2023 Educational Partner:**



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**Massachusetts Senior Care Association**

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Telephone: 617-558-0202 Fax: 617-558-3546

**\*Registration Fee must be paid prior to attending the seminar.**

**Fees:**

\$60 per person - Mass Senior Care Members

\$120 per person - Non-Members

**CEUs: 2.0**

The Massachusetts Senior Care Association has qualified for “deemed status #NH-09015-007” from the Board of Registration of Nursing Home Administrators for Administrators. This program also meets continuing education requirements for Nurses in Massachusetts.

All paid attendees will receive a certificate of attendance.

**Cancellation Policy:**

Mass Senior Care must be notified in writing no later than 48 hours prior to the start of the seminar for a credit of equal amount to be issued to your Mass Senior Care account. No refunds will be given. “No Show” attendees will be billed at the full registration fee. Cancellations should be emailed to [info@maseniorcare.org](mailto:info@maseniorcare.org).

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