MASSACHUSETTS SENIOR CARE ASSOCIATION

Harmony Healthcare INTERNATIONAL

Quality Assurance & Performance Improvement Certification Program (CHHi-QAPI)*

Presented in Partnership with Harmony Healthcare International (HHI)

November 14 & 15, 2018

8:30 am – 3:30 pm each day

(Registration begins at 8:00 am)

Program Description:

This 2-day course offers participants a robust understanding of the QAPI methodology. Quality Assurance & Performance Improvement (QAPI) is a data-driven, proactive approach to improving the quality of life, care, and services in organizational settings. CMS requires that healthcare entities implement and effectively demonstrate a program that encompasses the principals and methods associated with ongoing monitoring of outcomes. A QAPI program provides the facility level team members a forum and platform to identify areas of growth, risk and refinement that potentially impact the quality of care rendered to the patient population or negatively impinge on the financial well-being of the organization. Effective QAPI programs are critical to improving the quality of life, quality of care and quality of services that are delivered in nursing homes.

Upon completion of the 2-Day workshop, access to the CHHi-QAPI certification exam via email will be available. Take the exam at your own pace within 90 days. If you score 80% or higher you pass the exam and will receive your CHHi-QAPI credential.

**Certified Harmony Healthcare International (HHI) QAPI Professional*

Objectives

The Harmony Healthcare International (HHI) QAPI Certification Program helps provide the tools and framework for members at all levels of the organization to:

- Identify opportunities for improvement;
- Address gaps in systems or processes;
- Develop and implement an improvement or corrective plan; and
- Continuously monitor effectiveness of interventions

Program Developers

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Sally Fecto, RAC-CT
Joyce Sadewicz, PT, RAC-CT

Target Audiences: Owners, Operators, CEO, CFO, Compliance Officers, Administrators, Nursing Management, Rehabilitation Management, Nurses, Therapists, Business Office Managers, Risk Managers, Safety Officers, IT Personnel

QAPI 2 Day Program
November 14&15, 2018

Name ***Title*** ***Email Address (required)***

_____

Facility: _____ ***Phone:*** _____

Address: _____

City, State, Zip: _____

Credit Card: ☐ MasterCard ☐ Visa ☐ AMEX

Account Number: _____ **Exp. Date**: _____

CID Code: _____ **Name on Card**: _____

Billing Address (if different than above): _____

Please make checks payable to & mail to:
Massachusetts Senior Care Association
800 South Street, Suite 280
Waltham, MA 02453
Telephone: 617-558-0202 Fax: 617-558-3546

Amount Paid: $_____

*__Registration Fee must be paid prior to attending.__

Contact Hours/Continuing Education Credit:
12 Contact Hours/Continuing Education Credits have been applied for the following positions: nursing home administrators, nurses, speech language pathologists, and occupational therapists. Contact Hours for social workers have been approved.

CHC Compliance certified individuals receive up to 14 CCB CEUs

Fees: (Must be paid in full prior to attending seminar)
$550 - Mass Senior Care Association Member
$850 - Non-member

Harmony Healthcare International (HHI) Refund Policy:
Registrants requesting a refund must do so in writing within 7 business days of the seminar. Refunds are subject to a $50 processing fee. Refund requests received within 6 business days or less from the seminar date will not be accepted.

Location:
Massachusetts Senior Care Association
800 South Street, Suite 280
Waltham, MA 02453
617-558-0202
www.maseniorcare.org/About_Us/Directions.aspx