



MASSACHUSETTS
SENIOR CARE
ASSOCIATION

Part Two: Managing the New Survey Process

October 18, 2018

Boxboro Regency Hotel & Conference Center

9:00 a.m. — 12:00 p.m.

(Registration at 8:30 a.m.)

Approximately 40% of nursing homes in Massachusetts have been surveyed under the new process which began on November 27, 2017. In **Part One: Managing the New Survey Process**, the Department of Public Health walked participants through the new survey process and offered tips on how to manage it. In addition, the top 10 cited deficiencies under the new survey process were reviewed.

In **Part Two: Managing the New Survey Process**, the Department of Public Health will take a deeper dive into the most frequently cited deficiencies and will provide insight into the key components of each. In addition, DPH will review and discuss the interpretive guidance for these citations and ample time will be provided for Q&A.

Objectives

At the conclusion of the program, participants will be able to:

- Identify the key components of the top 10 deficiencies.
- Understand how these key components are applied during the survey process.
- Understand the interpretive guidance for the top 10 deficiencies.

Speakers

Michelle Bramante, Certification Unit Manager, Department of Public Health, Division of Healthcare Facility Licensure & Certification

Denise Egan, Nurse Practitioner, Department of Public Health, Division of Healthcare Facility Licensure & Certification

Target Audience: Administrators, Director of Nurses, Quality Improvement Staff, Nurse Managers

Name _____ Title _____ Email Address (required) _____

Facility: _____ **Phone:** _____

Address: _____

City, State, Zip: _____

Credit Card: MasterCard Visa AMEX

Account Number: _____ **Exp. Date:** _____

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Amount Paid: \$ _____

Massachusetts Senior Care Association

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Waltham, MA 02453

Telephone: 617-558-0202

Fax: 617-558-3546

Fee

\$80 for Mass Senior Care Members \$130 for Non-Members

A continental breakfast is included.

CEUs: 3 - The Massachusetts Senior Care Association has qualified for “deemed status #NH-09015-007” from the Board of Registration of Nursing Home Administrators for **Administrators**. This program also meets continuing education requirements for **Nurses** in Massachusetts. Application for social work continuing education credits has been submitted. *All paid seminar attendees will receive a certificate of attendance.*

***Mass Senior Care must be notified no later than 24 hours prior to the seminar start time for a credit of equal amount to be issued to your Mass Senior Care account. Refunds will not be given and “No Show” attendees will be billed at the full registration fee.**

Please note: All registered attendees will receive an email confirming their registration at least 48 hours prior to the workshop. If the corporate office is processing your registration, please call the Mass Senior Care office to confirm you are registered.

Directions

Boxboro Regency Hotel & Conference Center

242 Adams Place

Boxborough, MA

978-263-8701

www.boxbororegency.com