



Living Life to the End with Dignity, Respect and Understanding

Join us for a five-part series for long term care staff to develop meaningful progress in implementing end of life conversations with residents and families of people living and working in nursing homes.



Living Life to the End with Dignity, Respect and Understanding

A five-session series for long term care staff via Zoom

Background

Most nursing home residents will experience the end of their life in the care of nursing home staff, often with the help of a hospice team. Discussions about end-of-life wishes are best to have early on in the person's admission to the nursing home, before there is a change in condition, so that residents, families, and staff are prepared and unnecessary hospital admissions are avoided.

This five-part series will provide training and tools for nursing home staff to develop the skills necessary for talking about end-of-life care and to document these preferences using the MOLST and ePOLST, as well the medical record. The COVID-19 pandemic has also highlighted the need for a team-based, cross continuum approach to communicating end of life wishes across the health care spectrum.

Objectives:

- ***Create meaningful progress in implementing end-of-life conversations with residents and families of people living and working in nursing homes.***
- ***Engage all frontline workers; CNA's, MDs, NP, RNs, in using tools to receive, record and respect end-of-life care wishes as stated by residents and their proxies.***

Target Audiences: The caregiving team, including Medical Directors, Nurse Practitioners, Nurses and CNAs, Social Workers, Admission Directors, Administrators

Presenters:

Martha Hayward, Institute for Healthcare Improvement (IHI) Faculty/Lead for Patient/Public Engagement

Larissa Lucas, MD, North Shore Physicians Group



2021 Educational Partner

SESSION 1 – **Becoming Conversation Ready – Via Zoom**

Wednesday, September 22nd, 2:00pm – 3:30pm

The "Conversation Ready" approach is designed to help health care organizations and clinicians provide respectful end-of-life care that is concordant with patients' stated goals, values, and preferences and encourages taking a systems perspective to build more reliable processes for advance care planning and providing respectful care.

SESSION 2

Wednesday, October 6th, 2:00pm – 3:30pm

Reckoning

- Prognosis awareness
- Cultural awareness
- Language barriers
- Implicit bias

SESSION 3

Wednesday, October 20th, 2:00pm – 3:30pm

Receiving

- Having the conversation
- Timing
- Tools
- Engaging legal, financial advisors, conservators, and guardians

SESSION 4

Wednesday, November 10th, 2:00pm – 3:30pm

Recording

- MOLST
- Role of EMTs
- Care transitions
- HC Proxy

SESSION 5

Wednesday, December 15th, 2:00pm – 3:30pm

Respecting

- MOLST
- EMR
- Role of EMTs
- Care transitions

- Interdisciplinary teams are encouraged to attend this comprehensive and practical program designed to help team members communicate effectively with residents and family members about end of life wishes.
- The discounted facility fee provides an opportunity for multiple staff to attend each session and learn from each other in a supportive environment.
- Please complete the registration form on the next page. Online registration is not available for this program. If you don't know the names of all staff that will be attending the first session on June 29th, please provide contact information for one staff person at your facility that will receive the confirmation email with the Zoom link.

Mass Senior Care Association Facility Member Registration Form

Living Life to the End with Dignity, Respect and Understanding – A 5 Part Virtual Series

Name _____ Title _____ Email Address (required) _____

Facility: _____ **Phone:** _____

Address: _____

City, State, Zip: _____

Credit Card: MasterCard Visa AMEX

Account Number: _____ **Exp. Date:** _____

CID Code: _____ **Name on Card:** _____

Billing Address (if different than above): _____

Please make checks payable to & mail to:

Amount Paid: \$ _____

Massachusetts Senior Care Association

800 South Street, Suite 280

Waltham, MA 02453

Telephone: 617-558-0202 Fax: 617-558-3546

***Registration Fee must be paid prior to attending.**

Contact Hours/Continuing Education Credit:

This program has been approved for 1.5 contact hours per session for nursing home administrators and nurses. Social Work CEUs have been applied for. A total of 7.5 CEUs will be awarded to attendees who complete all five sessions.

Program Fees: (Must be paid in full prior to attending program)

Facility Fee: \$500.00 (includes up to 5 staff members for each of the five sessions)

Individual Fee: \$250 per person for the 5 sessions

Virtual Meeting information:

Meeting log in information will be sent once program payment has been received.

Cancellation Policy:

Mass Senior Care must be notified in writing no later than 48 hours prior to the start of the webinar for a credit of equal amount to be issued to your Mass Senior Care account. No refunds will be given.

Cancellations should be emailed to info@maseniorcare.org.