Visitor Education and Handout

Welcome to the ABC Nursing Facility. Our mission is to provide, with Dignity, Honor, and Respect, the highest quality of personal health care services. In order to meet our mission, it is important to balance the need for infection prevention and control related to the COVID-19 pandemic with resident’s quality life, the Home will expand indoor visitation. Consistent with guidance from the Centers for Medicare & Medicaid Services (CMS), visitors will be asked to do the following:

1. Do not visit if you or someone you live with has a fever, sore throat, cough, respiratory symptoms, or other potential signs of infection (see #8). Do not visit if you or someone in your household has been exposed to someone with COVID-19 in the previous 14 days.
2. All visits are scheduled in advance and we can currently accommodate only two visitors at a time. Visits will be scheduled for no more than one hour per day, in one continuous block of time. The frequency will be determined based on the volume of requests to visit and may be subject to change.
3. When planning to visit, please leave enough time to receive screening, education, and an escort to the location where the visit will occur.
4. The Facility follows the Core Principles as outlined by the Centers for Disease Control and Prevention (CDC) guidance for long-term care facilities in preventing the spread of COVID-19 and will be adhered to by staff and visitors as part of the visitation requirements. These include:

* Following screening protocols
* Entrance and exit through designated locations only
* Performance of hand hygiene – by washing hands with soap and water upon arrival or using the preferred method of alcohol-based hand rub (ABHR).
* Use of face mask and personal protective equipment as directed by staff. Currently, cloth face coverings are not acceptable alternatives and you will be provided a mask at the screening location.
* Ensuring social distancing at least 6 feet away from others

1. Entrance into the facility is for visitation purposes only and movement throughout the facility will be restricted. Visitors can only visit the resident they are scheduled to visit and can not go to other locations in the facility.
2. We reserve the right to request and/or require you to provide a COVID negative test prior to your visit.
3. Follow respiratory hygiene and cough etiquette (e.g., covering mouth and nose with a disposable tissue when coughing or sneezing) in the event you develop respiratory symptoms while visiting the facility. Visitors who experience symptoms will be asked to end their visit and reschedule.
4. If you experience a breech in infection control practices or changes in symptoms, please alert the nurse immediately and they will assist you and provide guidance.
5. The signs and symptoms of COVID-19 include the following:

* Fever
* Chills
* Cough, shortness of breath, or difficulty breathing
* Fatigue
* Muscle or body aches
* Headache
* New loss of taste or smell
* Sore throat
* Congestion or runny nose
* Nausea or vomiting or diarrhea

If you experience any of the above symptoms within 72 hours after your visit, in addition to calling your own primary care provider, please contact the facility at ------------- and ask the speak to the nursing supervisor on duty.

If a supervisor does not answer the telephone, please leave a message on the voicemail provided.