

## **AHRQ ECHO National Nursing Home COVID-19 Action Network Orientation Session FAQs (October 29, 2020)**

1. Was the orientation webinar recorded?  
*Yes. The link to the recording is: <https://attendee.gotowebinar.com/recording/5084711724482444557>*
2. Do one of the two participants have to be a CNA?  
*It is recommended that one of the participants be a CNA.*
3. Is it still required that the Medical Director participate in the sessions?  
*Medical Director participation is no longer a requirement but is encouraged.*
4. Do we individually need to log in to show more than one participant to earn credit?  
*If there is more than one person in attendance in one location, the facility will be asked to enter the names of the staff attending the session in the Zoom Meeting Chat function.*
5. Will there be a chance to discuss current guidance and best practices? For example, how to manage visitation on the holidays or will discussion always be focused on the case studies?  
*Yes, there will be an opportunity for other discussions beyond the case study presentations.*
6. What is the actual content of discussion? What types of cases do we come up with?  
*An overview of the curriculum will be included in the Intro Sessions. Cases may include situations that a facility has encountered such as "a wandering, Covid-19 positive dementia resident who will not wear a mask when out of his/her room".*
7. What if only one person can attend the session on a given week. Does that invalidate your attendance that week?  
*To complete the program and as a requirement for receiving the stipend, a minimum of two people from your facility must be in attendance 13 out of the 16 weeks to receive credit for participation.*
8. How will potential conflicts between the cohort discussions and regulatory/compliance be resolved?  
*Facilitators will bring these concerns back to the MA COVID-19 Infection Control Advisory Group for discussion at weekly meetings. If need be, questions will be brought to DPH for clarification. An FAQ will be maintained and distributed to all participating facilities.*
9. Will an iPad work for these meetings?  
*Yes, a device with a camera and microphone would work. You could use a computer, laptop, tablet, or cell phone.*
10. Can our hospice providers participate?  
*Yes, ancillary providers can participate as part of your team, if you choose. They cannot, however, participate as an individual organization.*
11. Are cohort sessions going to be held during holiday weeks?  
*No, sessions will not be scheduled during Thanksgiving, Christmas, or New Year's week which would mean Phase I of the project is anticipated to be completed in mid-March 2021.*
12. Do the same group of team members need to participate each week? Do we have the ability to include others as they are available?  
*No, it does not need to be the same staff each week, but it is strongly recommended that there be at least one consistent participant. You can invite as many staff to participate in the sessions as you would like.*

13. Please clarify the number of nursing facility staff required to participate each week.  
*A minimum of 2 staff must participate in each session to receive credit for participation in a session. To complete the program and as a requirement for the stipend, there needs to be a minimum of two people from your facility in attendance 13 out of the 16 weeks.*
14. Can CNA participation be counted towards their 12-hour education requirement?  
*Yes. There are no regulations that prohibit this from counting as an education program.*
15. Is there possibility of offering NAB CEU's?  
*Mass Senior Care is not an approved NAB vendor and Project ECHO is not offering continuing education credits.*
16. Will each participating individual receive a separate invite to join weekly?  
*Yes, names and email addresses of staff participating in the sessions should be sent to your Cohort Coordinator.*
17. Will we have the handouts during the sessions?  
*Participants will have access to the curriculum presentations and videos via an Institute for Healthcare Improvement (IHI) portal.*
18. Will correspondence be sent to all regular participants?  
*Yes as long as your Cohort Coordinator has the names and email addresses of those participants.*
19. I am a corporate/regional staff person. Do I participate with one of my facilities?  
*Yes. Corporate and regional staff are welcome to participate via a facility registration. Please send the names and emails to the Cohort Coordinator.*
20. How do I register others from my organization so that they can participate in this project?  
*Please send the names and emails to the Cohort Coordinator.*
21. Can my sister facility and I (who both share the same medical director) use our medical director to count for both of us as a participant, even if he joins my sessions for Cohort 6 rather than my colleagues for Cohort 1?  
*We will need to follow-up with the National Project ECHO team on this question.*

updated 11.3.2020