A close-up of a logo

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**Echoes from Administrators**

**ACHCA MA Chapter welcomes practicing administrators to an ongoing virtual community of peers leading facilities across the Commonwealth.**

**After over two years of constantly changing demands from every corner, you are invited to convene with an opportunity to hear what colleagues have happening in their buildings.**

**We gather virtually!**

***Kickoff session is open to all MA LNHA’s!***

**Cost: FREE! NHA CEU’s: 1.0**

**Next Date: Wednesday, November 9th at 2PM.**

**Pre-registration is required – [**[**click here**](http://www.tinyurl.com/achca2022)**] – a meeting link will follow.**

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*Scan to register.*

**Content Areas Include**

|  |  |
| --- | --- |
| **Our Survey & Regulatory Experiences**  Text  Description automatically generated with low confidence | * Unexpected surveyor focuses and approaches * How phase III changes seem to be impacting survey and outcomes and surveyor behavior * When problems have come up, how they were handled |

|  |  |
| --- | --- |
| **Our Workforce** | * Hires? What’s it taking? * Retention   + New expectations that seem to be influencing decisions to stay/go? Any successful interventions? * Agencies?   + What are they presenting?   + Any relief from some of their most egregious issues? |

|  |  |
| --- | --- |
| **Reimbursement / Financial**  A picture containing text, first-aid kit, clipart  Description automatically generated | * Facility-level considerations specific to rate components? * MMQ Audit Activity? * MassHealth Eligibility, Application, Denials and Appeals Experience? * Medicare – ADR’s and other post payment audits? * Private Insurers and Managed Care experiences. * Expense Management Initiatives that Work (and Don’t) * Admissions/Discharges and Census |

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