

What's Next For Nursing Facilities and How To Prepare for the Future

Cohort 6 Session 15

March 11, 2021

Please note, Project ECHO collects registration, participation, questions/answers, chat comments, and poll responses for some ECHO programs. Your individual data will be kept confidential. These data may be used for reports, maps, communications, surveys, quality assurance, evaluation, research, and to inform new initiatives.

**AHRQ ECHO National Nursing
Home COVID-19 Action Network**



Today's Agenda

Ice Breaker (5 min)

Follow Up - Promoting Solutions for Making the Built Environment Safer During COVID-19 and Vaccine Clinics (5 min)

What's Next For Nursing Facilities and How To Prepare for the Future (20 min)

Case Study / Breakout Rooms

Performance Improvement Discussion (10 min)

Wrap-up and Poll

Questions & Answers

Ice Breaker!

What state is this?



Jodi Bernard, LPN
Life Care Center of Acton

What island is this?



Kathleen Stewart, Administrator
Saugus Rehab and Nursing

Follow-up on Promoting Solutions for Making the Built Environment Safer

Physical Environment:

- Cleaning & Disinfecting
- Cleaning & Disinfection Audit Tool
- Design for Success
- Ventilation
- Re-imagine your space



Vaccine Clinic Follow Up

- Contact DPH to receive 2nd dose for residents
- MSC COVID-19 Vaccine Educational Videos Available in Multiple Languages
- DPH Multiple Languages: <https://www.mass.gov/lists/covid-19-vaccine-attestation-form-translations>
- Provide information for where to get vaccines
<https://www.mass.gov/covid-19-vaccine>
- Contact your assigned DPH epidemiologist and/or your local hospital partnership for unique resident vaccination questions/needs immediately

What's Next for Nursing Facilities and How to Prepare

**AHRQ ECHO National Nursing
Home COVID-19 Action Network**

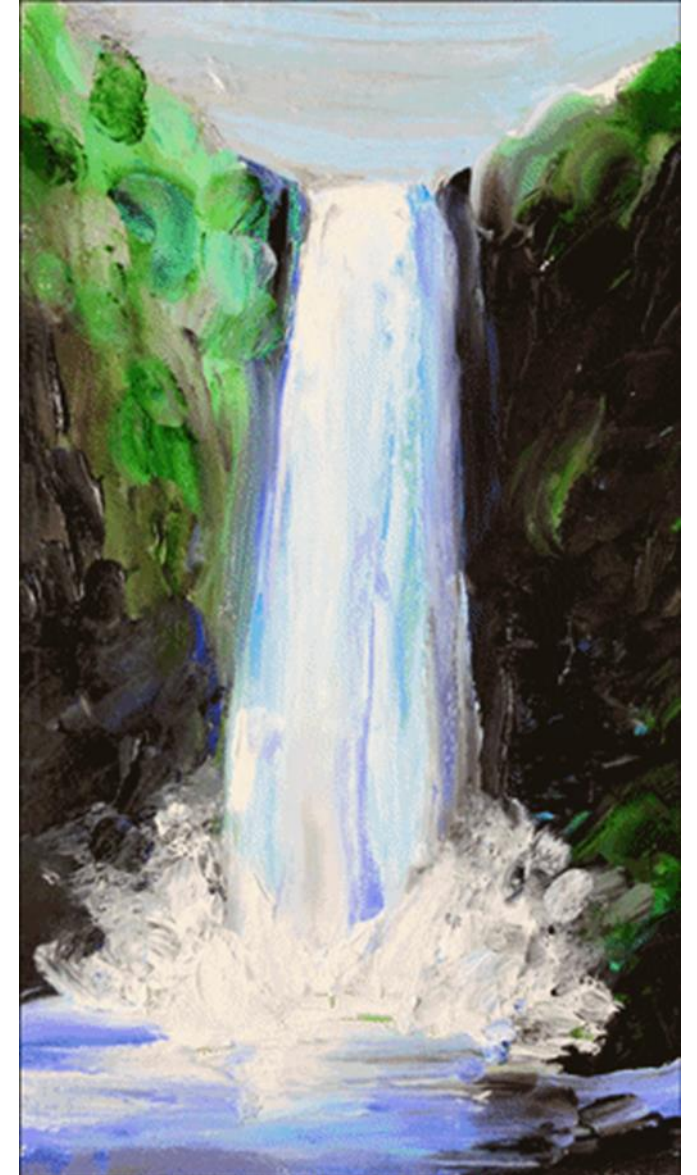


Joining us today – SME

- Mark Yurkofsky, MD
 - Medical Director, Spaulding Brighton
 - Assistant Professor of Medicine, Harvard Medical School

Chat Waterfall

- We will ask you two questions.
- Type your response in the chat but don't hit send until I count you down!



Last Name Between A-K

What is one aspect of operations you hope will be different in the year ahead?

- Type your response to the question below
- Respond “Everyone”
- **DO NOT HIT SEND UNTIL I TELL YOU TO!**
- 3-2-1 BEGIN

Last name between L-Z

What is the most important thing that your facility needs to do to prepare for what comes next?

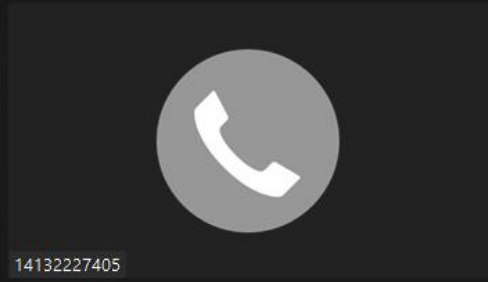
- Type your response to the question below
- Respond “Everyone”
- **DO NOT HIT SEND UNTIL I TELL YOU TO!**
- 3-2-1 BEGIN



Jeanne Putnam



mark yurkofsky



14132227405



Tina Leone



Bonnie Wong



mn779



jeji



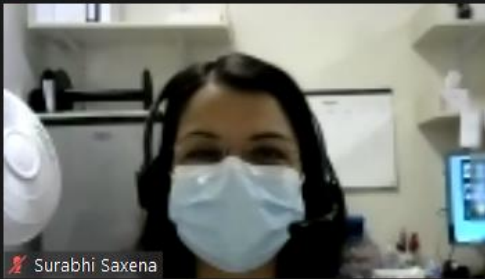
Susan Haggerty



Donna Keenan



martha k



Surabhi Saxena



Maureen Calnan



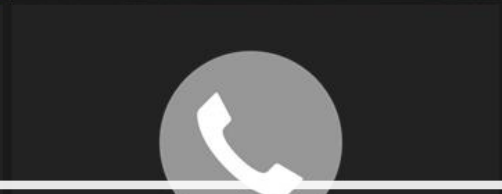
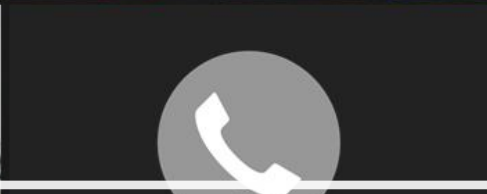
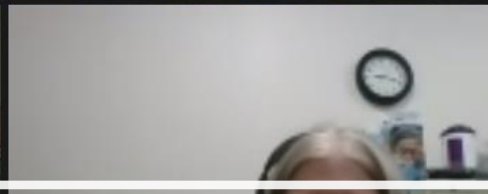
Tiara C.



Jessica Dinjian

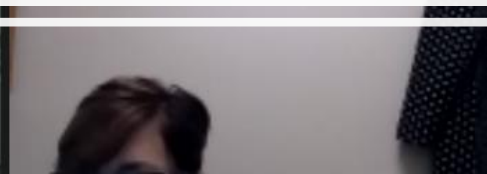
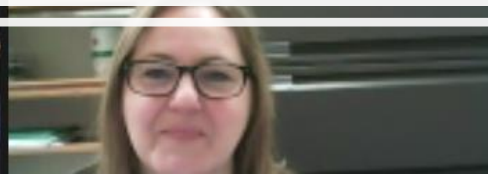


Lili Davis



Who Is Leading the Planning Effort?

Who Else is Involved?



Comprehensive CDC Step By Step Planning Tool

Coronavirus Disease 2019 (COVID-19) Preparedness Checklist for Nursing Homes and other Long-Term Care Settings



Nursing homes and other long-term care facilities can take steps to assess and improve their preparedness for responding to coronavirus disease 2019 (COVID-19). Each facility will need to adapt this checklist to meet its needs and circumstances based on differences among facilities (e.g., patient/resident characteristics, facility size, scope of services, hospital affiliation). This checklist should be used as one tool in developing a comprehensive COVID-19 response plan. Additional information can be found at www.cdc.gov/COVID-19. Information from state, local, tribal, and territorial health departments, emergency management agencies/authorities, and trade organizations should be incorporated into the facility's COVID-19 plan. Comprehensive COVID-19 planning can also help facilities plan for other emergency situations.

https://www.cdc.gov/coronavirus/2019-ncov/downloads/novel-coronavirus-2019-Nursing-Homes-Preparedness-Checklist_3_13.pdf

COVID Resurgence Plan Components

Component	Example
1. Structure for Planning and Decision Making	<ul style="list-style-type: none">-A multidisciplinary planning committee or team-Specific individuals assigned responsibility
2. Development of a Written COVID Plan	Includes relevant sections of federal, state, regional, or local plans for COVID-19 ---- Identifies the person(s) authorized to implement the plan and the organizational structure that will be used.
3. General	System to monitor for the development of COVID-19 among residents and healthcare personnel (HCP) in the facility. Information from this monitoring system is used to implement prevention interventions (e.g., isolation, cohorting)
4. Facility Communications	<ul style="list-style-type: none">-External-public health points of contact during a COVID-19 outbreak-Internal-staff, residents, and families
5. Supplies and Resources	<ul style="list-style-type: none">-Hand sanitizer, signage, PPE, EPA registered disinfectants-Contingency plan that includes engaging their health department when supply shortage

COVID Resurgence Plan Components

Component	Example
6. Identification and Management of Ill Residents	<ul style="list-style-type: none">-Symptom recognition and management-Cohorting, hold on communal dining, activities-Notification of public health department
7. Considerations about Visitors	<ul style="list-style-type: none">-Criteria and protocol for when visits will be allowed-Process for virtual visits
8. Occupational Health	<ul style="list-style-type: none">-SCREENING staff and resident-Non punitive sick leave
9. Education and Training	<ul style="list-style-type: none">-Education and training for staff, residents and family-Individual(s) responsible for providing training
10. Surge Capacity	<ul style="list-style-type: none">-A contingency staffing plan has been developed-Includes strategies for collaborating with local and regional planning and response groups

Use for Planning and Real Time

1. Structure for planning and decision making

- COVID-19 has been incorporated into emergency management planning for the facility.
- A multidisciplinary planning committee or team* has been created to specifically address COVID-19 preparedness planning.

List committee's or team's name:

**An existing emergency or disaster preparedness team may be assigned this responsibility.*

continue on next page

Completed	In Progress	Not Started
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Nursing Home Incident Command

**AHRQ ECHO National Nursing
Home COVID-19 Action Network**



Nursing Home Incident Command

What is NHIC?

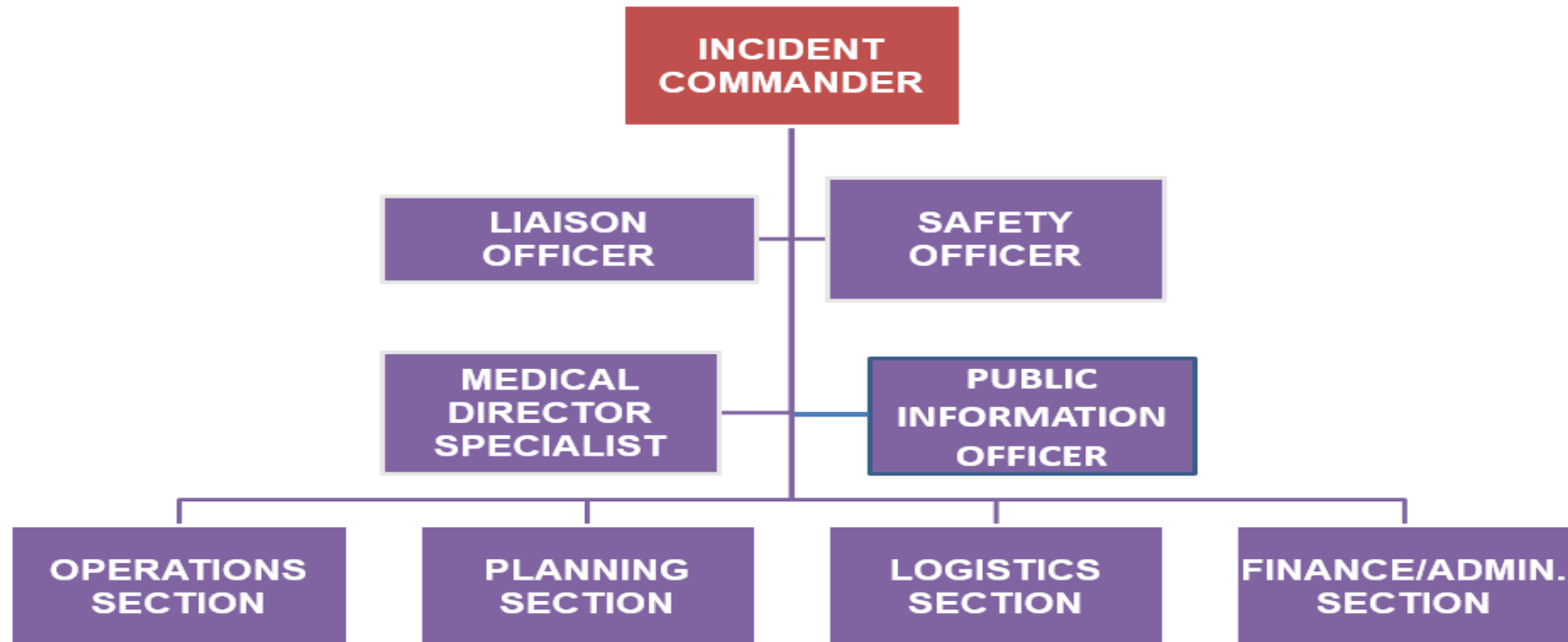
- A scalable system to manage events - big or small; planned or unplanned and events of any type including a pandemic!

What are the Benefits of NHIC?

- Everyone gets a role in Incident Command Structure and has a clear line of authority that they fit within.
- It allows for a process that can be super-imposed on every event – full facility evacuation, a missing resident, a DPH survey an even a pandemic!
- Avoids duplication of efforts and accountability.

Nursing Home Incident Command

INCIDENT MANAGEMENT TEAM



Nursing Home Incident Command

NURSING HOME INCIDENT COMMAND SYSTEM



ATTACHMENT C NURSING HOME INCIDENT COMMAND SYSTEM POSITION CROSS WALK

NHICS POSITION	NURSING HOME POSITION
Incident Commander	Administrator
Medical Director/Specialist	Medical Director/Nurse Consultant
Public Information Officer	Media Relations/Administrator
Liaison Officer	Assistant Administrator
Safety Officer	Maintenance
Operations Section Chief	Director of Nursing
Resident Services Branch Director	Director of Staff Development
Nursing Unit Leader	Charge Nurse
Psychosocial Unit Leader	Activities Director
Admit/Transfer & Discharge Unit Leader	Charge Nurse or Rehab Director
Infrastructure Branch Director	Housekeeping supervisor
Dietary Unit Leader	Cook

Time to Review and Revise COOP Plan

A Continuity of Operations Plan (COOP) provides policy and guidance to ensure the execution of essential functions if an organization's operations is/are threatened.

Many of components that are included in your COOP plan may also be included in a COVID-19 resurgence plan:

- Incident Command Structure – may be different people for a COVID-19 resurgence plan
- Documentation – daily incident command agendas, meeting minutes, leadership briefing, floor plans for isolation & cohorting; PPE dashboards
- Staffing Plans – include staffing & HPPD dashboard
- Communications – staff, family, multiple mediums

Case Study and Break-Out (7 minutes)

- Its 2PM on a Friday afternoon and a local pharmacy contacts you and can provide you with X number of Pfizer vaccines.
 - No supplies other than vaccine will be provided
 - No staff support will be provided to inoculate
 - No staff support to report into MIRS

What are your next steps?

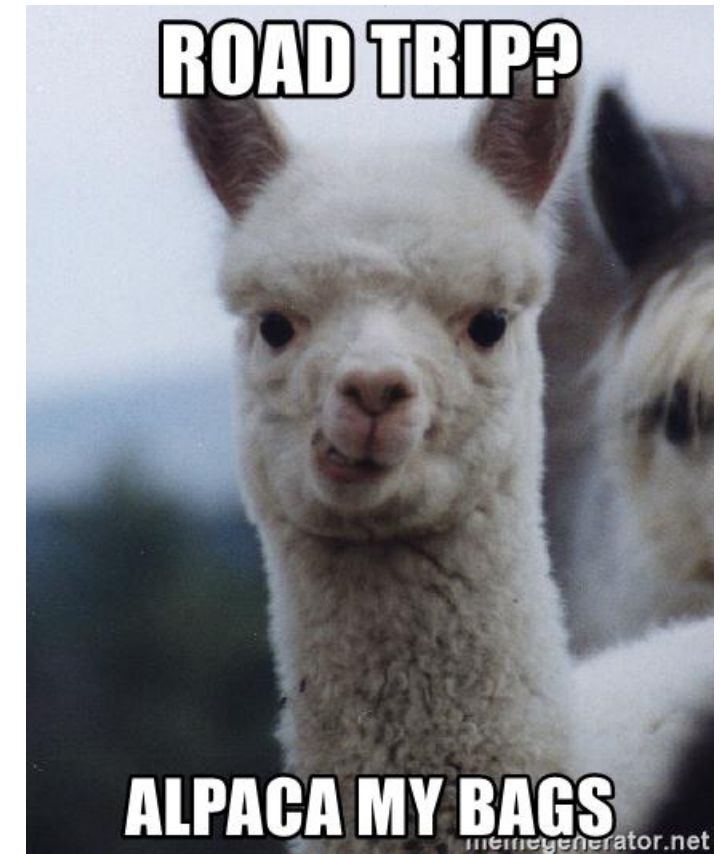
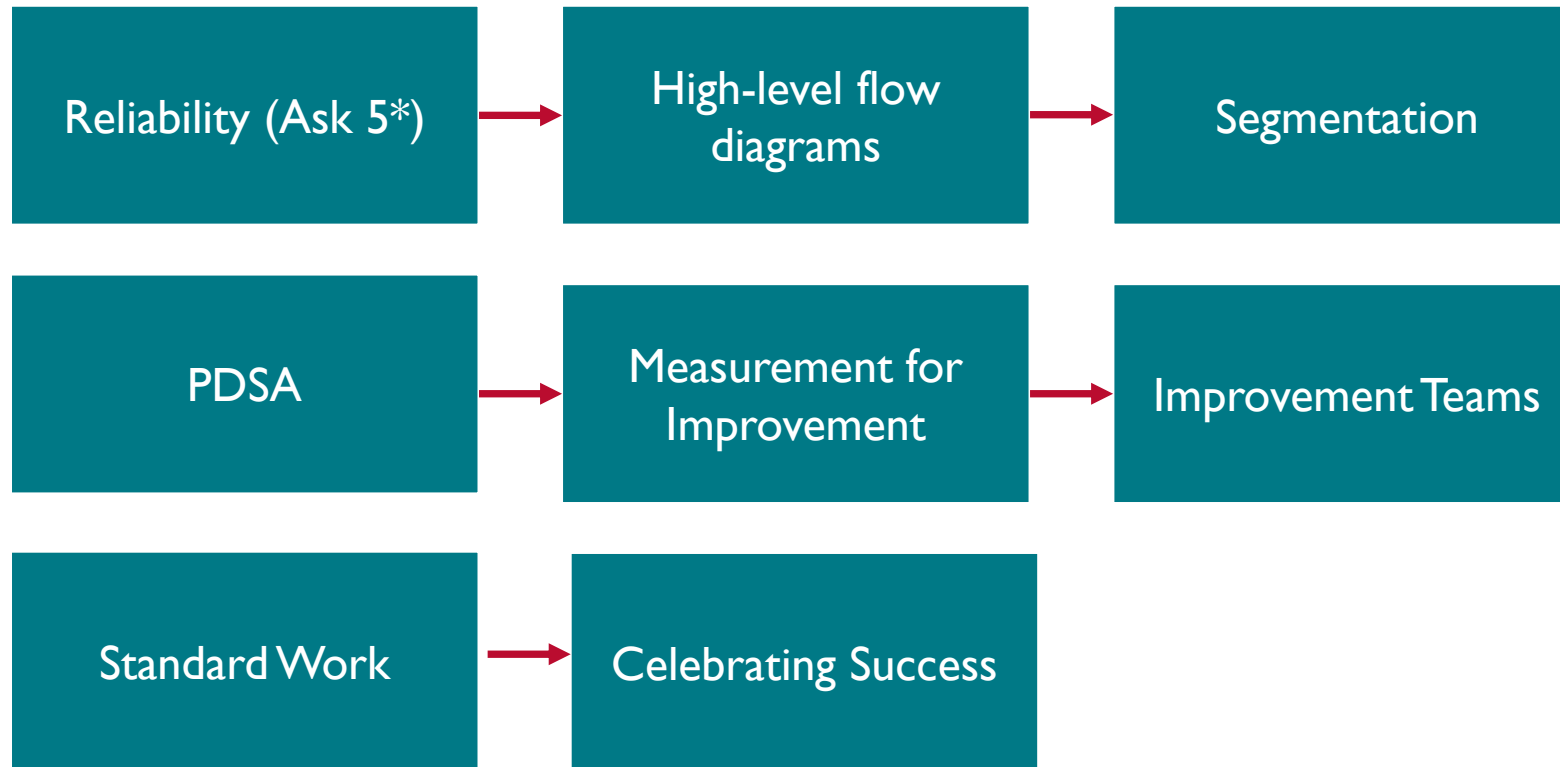
Performance Improvement: Celebration

Nizar Wehbi, MD, MPH, MBA

**AHRQ ECHO National Nursing
Home COVID-19 Action Network**



The QI Journey



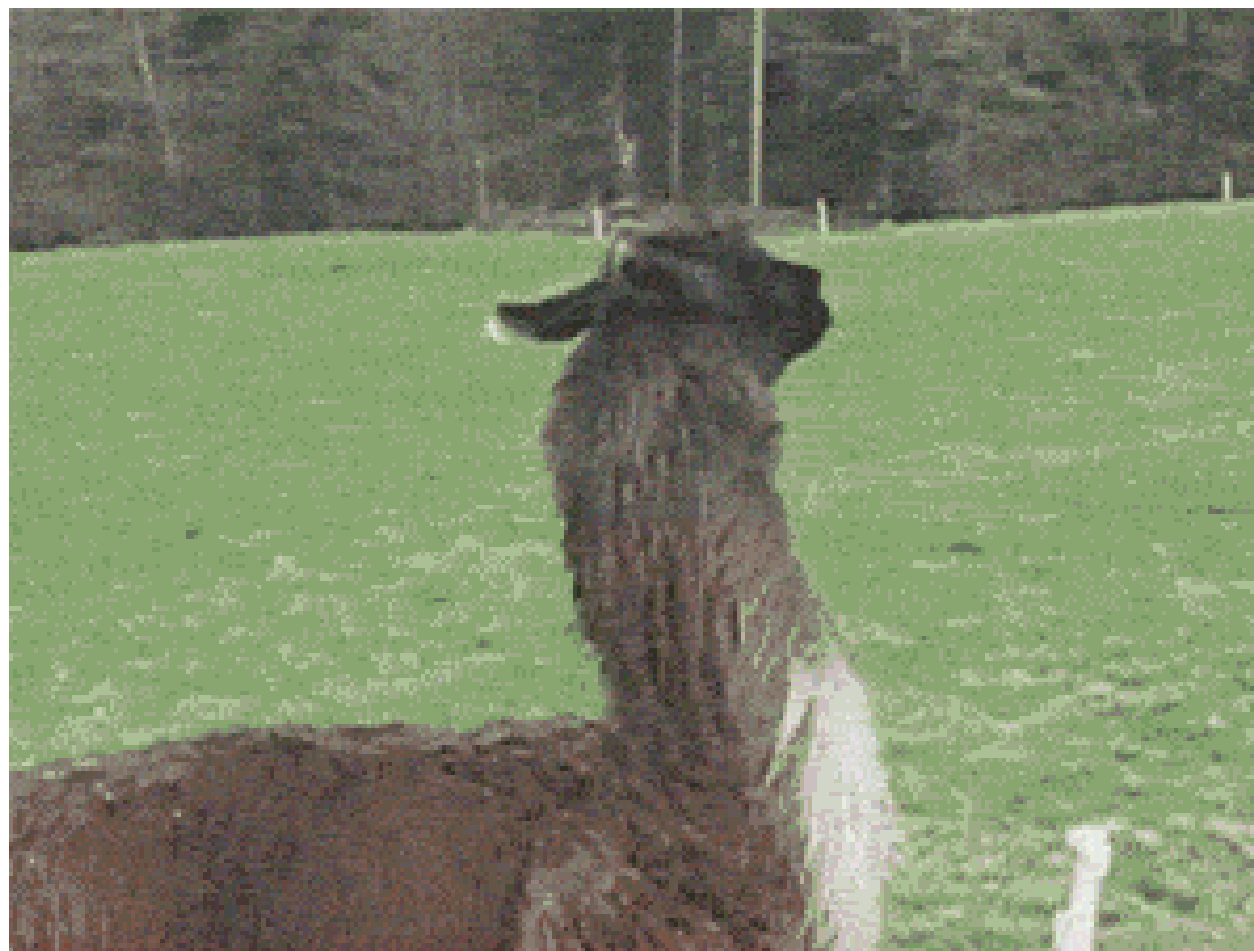
Ask 5: Who, When, Where, How, What

Celebration chat waterfall

- Type your response to the question below
- Respond “Everyone”
- **DO NOT HIT SEND UNTIL I TELL YOU TO!**
- Here is the question:
 - Share a win that’s worthy of a celebration
- 3-2-1 BEGIN

Celebration discussion

- How do you recognize staff for their QI success?
- How do you share success stories within your facility?
- How do you share success stories with your community?
- What are the benefits of celebrating success?



What to expect next...



Next Session: **March 18, 2021**

Topic:

- Session 16: Supporting The Emotional Well Being of Staff Caring for Residents During COVID 19
- Questions/comments/suggestions? Email Marina (mrenton@maseniorcare.org)

Questions?

**AHRQ ECHO National Nursing
Home COVID-19 Action Network**



Any Volunteers?

- Who Is Leading the Planning Effort?
- Who Else is Involved?

