October 17, 2019

MassHealth's Technical Refresh, on October 27, 2019, will replace its "end of life" HIPAA compliance and translator tool. Providers and Trading Partners who submit and receive 270/271 batch eligibility transactions are required to evaluate the changes outlined in the MassHealth HIPAA Companion Guides, modify their systems as appropriate, and test the transaction with MassHealth to ensure that files submitted on or after the implementation date will process correctly. The agency has asked Provider Associations to urge providers to check the MassHealth approved vendor list to ensure the Billing Intermediary, Clearing House and/or Software Vendor has tested with MassHealth to ensure compliance.

MassHealth has also provided the following information regarding the Technical Refresh:

- Quick reference guide of the new compliance requirements.
- MassHealth Approved Vendors List link
- MassHealth Technical Refresh Webpage

If you require further assistance please contact the MassHealth Customer Service Center immediately by email at EDI@mahealth.net