

August 7, 2019

The 2020 AHCA/NCAL National Quality Award Program cycle is underway!
Application packets are [now available online](#).

Based on the [Baldrige Performance Excellence Framework](#), the AHCA/NCAL National Quality Award recognizes long term and post-acute care member centers and communities for quality care.

Participating in the Quality Award Program has many benefits, including:

- It provides a proven framework that organizations can use to make improvements in any clinical, quality or other operational issue (i.e. staff engagement, customer satisfaction, hospital readmissions).
- It prepares organizations to meet regulatory requirements and navigate a changing market.
- It serves as a team building activity to engage staff across all levels of the organization.
- Organizations gain national recognition and external validation for their care and services.
- It serves as a marketing resource for consumers, referral sources and other key stakeholders.
- Participants receive customized feedback with their top strengths and improvement areas.

Visit the [Bronze](#), [Silver](#) or [Gold](#) application pages to download your respective award level application materials to learn how your center should begin preparing.

If you're interested in other ways to get involved, consider becoming an [Examiner](#) for the 2020 program cycle. Examiners play a significant role in reviewing Quality Award applications and impacting quality improvement in organizations across the country.

Get started today by visiting ahcancal.org/qualityaward! For questions, email qualityaward@ahca.org.